



GRIEVANCE REDRESSAL FORUM, BOLANGIR

(Infront of Children's Park),

BOLANGIR-767001, Tel./Fax:-(06652) 235741

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Bench: Er. Sambit Kumar Nanda (President),

Sri Prasanta Kumar Sahoo (Member (Finance)), Sri Krupasindhu Padhee, (Co-Opted Member)

Memo No.GRF/BGR/Order/ 175

Dated, the 24/03/2026

Corum: Er. Sambit Kumar Nanda
Sri Prasanta Kumar Sahoo

- President
- Member (Finance)

1	Case No.	Complaint Case No. BGR/41/2026		
2	Complainant/s	Name & Address Sri Sachikanta Pradhan, For Sri Shreekanta Pradhan, At/Po-Kartang, Dist-Sonepur	Consumer No 915304072424	Contact No. 9556994241
3	Respondent/s	Name S.D.O (Elect.), TPWODL, Binka	Division Sonepur Electrical Division, TPWODL, Sonepur	
4	Date of Application	20.01.2026		
5	In the matter of-	1. Agreement/Termination	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions	8. Metering	
		9. New Connection	10. Quality of Supply & GSOP	
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipments	
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations	
		15. Others (Specify) –		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019; Clause(s) 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004; Clause 3. OERC Conduct of Business) Regulations,2004; Clause 4. Odisha Grid Code (OGC) Regulation,2006; Clause 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause 6. Others		
8	Date(s) of Hearing	05.02.2026	12.03.2026	19.03.2026
9	Date of Order	24.03.2026		
10	Order in favour of	Complainant	Respondent	✓ Others
11	Details of Compensation awarded, if any.	Nil		

24/03/26
MEMBER (Fin.)

24/03/26
PRESIDENT

Place of Hearing: GRF, Bolangir

Appeared:

For the Complainant
For the Respondent

–Sri Sachikanta Pradhan (19.03.2026)
–Sri Asim Akash Mohanty, Jr. Acc.(Auth. Rep.) (Dt.12.03.2026)
Sri Satya Priya Mahala, JSK-II (Auth. Rep.) (Dt.19.03.2026)

Complaint Case No. BGR/41/2026

Sri Sachikanta Pradhan,
For Sri Shreekanta Pradhan,
At/Po-Kartang,
Dist-Sonepur
Con. No. 915304072424

COMPLAINANT

-Versus-

Sub-Divisional Officer,
Electrical Sub-Division,
TPWODL, Binka

OPPOSITE PARTY

ORDER

(Dt.24.03.2026)

The consumer was appealed before the Forum vide his application dated 20th Jan. 2026 which has registered on Case no. 41 of 2026. The complainant was disputed about the penalty imposed on unauthorized use of electricity. The complainant needs withdrawal of penalty bill.

Accordingly, hearing date was fixed on 12th Mar. 2026. Accordingly, notice was served to both the parties to remain present on the date with relevant documents.

HISTORY OF THE CASE

The Complainant is a LT-GPS. consumer availing a CD of 4 KW. He was disputed about the penalty raised against inspection report dated 17th Jan. 2026 vide VCR no. : 745918012502 and final assessment of ₹ 1,09,099/- thereon without any valid reason. He was submitted his grievances for withdrawal of penal bill. The complainant needs suitable bill revision for the said period.

The case was heard in detail.

PROCEEDING OF HEARING DATED : 12.03.2026

Appeared:

For the Complainant
For the Respondent

– **ABSENT**
–Sri Asim Akash Mohanty, Jr. Accountant (Auth. Rep.)

As the complainant was absent on the above-said date, the case was adjourned to 19th Mar. 2026. Accordingly, hearing date was fixed on 12th Mar. 2026. Accordingly, notice was served to both the parties to remain present on the date with relevant documents.

The case was heard in detail.

MEMBER (Fin.)

PRESIDENT



PROCEEDING OF HEARING DATED : 19.03.2026

Appeared:

For the Complainant –Sri Sachikanta Pradhan
For the Respondent –Sri Satya Priya Mahala, JSK-II (Auth. Representative)

SUBMISSION OF COMPLAINANT DURING HEARING

The complainant is a consumer under Mahadevpali section of Binka Sub-division. The consumer represented that an inspection report was prepared by the OP without his knowledge on 17th Jan. 2026 and thereafter an amount of ₹ 1,09,099/- has been raised as penalty bill without any valid justification. The complainant requested before the Forum for withdrawal of inspection report and penalty bill pending against him.

SUBMISSION OF OPPOSITE PARTY DURING HEARING

The authorized representative of OP appeared before the Forum and submitted billing ledger along with written version. On defence, he represented before the Forum that during inspection on 17th Jan. 2026, it is found that the consumer uses one extra un-authorized connection from nearby LT pole vide cons. no. 9150-0103-1631 to his premises of poultry firm with total verified load of 17.88 KW for which a provisional assessment order was served of ₹ 1,09,099/-. Subsequently, the provisional order was finalized on 12th Feb. 2025 with an amount of ₹ 1,09,099/-. From that date, the consumer has not paid the assessment amount and is pending till date.

Considering the above, the OP requested before the Forum to pass order as deemed fit.

FINDINGS AND ANALYSIS OF THE FORUM

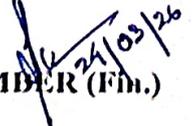
The consumer is a LT-GPS. consumer with a CD of 4 KW. The consumer has availed power supply since 08th Mar. 2022. As complained by the complainant and submission of OP, it is observed by the Forum that,

The premises of the consumer was inspected by the enforcement team led by Shri Ashutosh Shukla , Team Lead alongwith his team on 17th Jan. 2025 and found that the consumer is using one extra un-authorized connection from nearby LI point transformer cut-out point to his premises of poultry firm with verified load of 17.88 KW. An inspection was prepared by the inspecting officer where the person present in the premises was refused to sign. The Forum asked the authorized representative of OP to submit any documentary evidence to hand-over the inspection report to the consumer. The authorized representative of OP submitted the evidence of photograph which was pasted on the said premises of the consumer.

Based on the inspection report, the OP was served a provisional assessment order of ₹ 1,09,099/-. Based on provisional assessment order, the OP was served a final assessment order of the same amount on 12th Feb. 2025.

The Forum observed that this is a case of unauthorized use of energy which is coming under Sec-126 of Electricity Act 2003 and not coming under the jurisdiction of this Forum.

In view of above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulations of the OERC Distribution (Conditions of Supply) Code 2019.


MEMBER (Fm.)


PRESIDENT

The petition of the complainant is not maintainable as assessment of unauthorized use of energy is not coming under the jurisdiction of this Forum. The complainant is herewith advised to appeal before the appropriate authority as laid down under Electricity Act.

Case is disposed off accordingly.



24/02/26
P.K.SAHOO
MEMBER (Fin.)

[Signature]
S.K.NANDA
PRESIDENT

Copy to: -

1. Sri Sachikanta Pradhan, At/Po-Kartang, Dist-Sonepur-767019.
2. Sub-Divisional Officer, Electrical Sub-Division, TPWODL, Binka.
3. DFM/ AFM/ JFM, Sonepur Electrical Division, TPWODL, Sonepur.
4. Superintending Engineer, Electrical Circle, TPWODL, Bolangir.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

The order is also available at TPWODL Web site : tpwesternodisha.com → customer zone → Grievance Redressal Forum → BOLANGIR → (GRF CASE NO.)

"If the Complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forum."